



GoldMine® Product Family Compatibility Matrix Bulletin

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The following is an overview of current compatibility between the offerings of the GoldMine family of products. Information for unreleased products is subject to change. FrontRange Solutions does not support any application or operating system that is in BETA or has not been thoroughly tested by FrontRange Solutions' Quality Assurance (QA) team. This document will be updated with information as it becomes available. Contact FrontRange Solutions Support Services for additional details.

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Key

C	Has been fully QA tested and is C ompatible (supported)
I	Has been fully QA tested and can be I ntegrated (supported)
W	Has not been fully QA tested for compatibility/integration, but does W ork (supported)
N	Has been QA tested for compatibility and/or integration, but is N OT supported due to test results
NT	Has N ot been QA T ested; is currently NOT supported due to lack of testing
-	Not Applicable/Not Available (NOT Supported)

FrontRange Products

This document assumes that users are running the most current build of the listed products.

Product	Build Number
GoldMine Premium Edition (English)	8.03.80716, 8.5.1.12
GoldMine Corporate Edition (English)	7.51.80827, 7.00.70302, 6.70.70226
GoldMine Corporate Edition (French)	6.70.61009
GoldMine Corporate Edition (German)	6.70.61030
GoldMine Corporate Edition (Italian)	6.70.50808
GoldMine Corporate Edition (Spanish)	6.50.40321
iGoldMine	8.0
GoldMine Integration Services for Microsoft Exchange Server (GISME)	2.1.1.x, 2.1.2.x
GoldMine Integration Services for Microsoft Outlook (GISMO)	134 for GMCE 7.5, 135 for GMPE 8.0
GoldMine Plus for Microsoft Office	217, 8.0.0.48
GoldMine Plus Accounting	4.0.61210
GoldMine Plus for Adobe Acrobat	7.0.70505

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5
iGoldMine 7.0	-	C	W	C	NT
iGoldMine 8.0	-	NT	C	C	C
HEAT 7.0	C	-	-	-	-
HEAT 8.0	C	-	-	-	-
HEAT 8.3.7	NT	C	NT	-	-
HEAT 8.4	NT	C	NT	NT	NT
HEAT 8.4.1	NT	C	C	C	W
HEAT 9.0	NT	NT	W	W	C
Voice 5.4.0	NT	NT	NT	NT	C

Server Operating Systems

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5
NetWare ¹	W	NT	NT	-	-
Windows 2000 RTM	C	NT	NT	N	-
Windows 2000 SP1	C	NT	NT	N	-
Windows 2000 SP2	C	NT	NT	N	-
Windows 2000 SP3	C	NT	NT	N	-
Windows 2000 SP4	C	C	W	N	-
Windows XP Professional	C	NT	NT	NT	NT
Windows Server 2003 RTM	C	C	W	-	NT
Windows Server 2003 SP1	C	C	W	-	NT
Windows Server 2003 SP2	NT	W	W	W	W
Windows Server 2003 R2	NT	C	W	W	W
Windows Server 2003 R2 SP2	-	NT	C	C	C
Windows Server 2008	NT	NT	NT	NT	C
Windows Server 2008 SP2	NT	NT	NT	NT	C
Windows Small Business Server 2000	C	C	NT	NT	NT
Windows Small Business Server 2003	C	C	W	W	W
Windows Small Business Server 2008	NT	NT	NT	NT	W
Linux ²	W	-	-	-	-

Note: 64-bit server operating systems currently are supported only with GMPE 8.5.

Workstation Operating Systems

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5	iGM 7.0	iGM 8.0

¹ Novell Client 32 Drivers are not supported by the FRS Support Services Team. The Microsoft Client for Netware is required to receive support. For more details, refer to Document #348 available at <http://support.frontrange.com>

² As file server with dBASE databases ONLY, using Samba. Must disable Samba opportunistic locking. Red Hat Linux 5.1 and greater. Mandrake 6.x and greater. OpenLinux 1.3 and greater. SUSE 6.x and greater.

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5	iGM 7.0	iGM 8.0
Windows 98	W	-	-	-	-	NT	NT
Windows 98 SE	C	N	N	-	-	C	C
Windows ME	C	N	N	-	-	C	C
Windows 2000 Professional	C	C	NT	N	-	C	C
Windows XP Home	C	C	NT	NT	NT	C	C
Windows XP Professional RTM	C	NT	NT	NT	NT	C	C
Windows XP SP1	C	NT	NT	NT	NT	C	C
Windows XP SP2	C	C	C	C	W	C	C
Windows XP SP3	NT	NT	NT	C	C	NT	NT
Windows XP Tablet PC Edition	NT	NT	NT	NT	NT	W	W
Windows Vista	N	N	C	C	W	N	N
Windows Vista SP1	NT	NT	NT	C	C	NT	NT
Windows Vista SP2	NT	NT	NT	NT	C	NT	NT
Macintosh OS 9.x	-	-	-	-	-	C	C
Macintosh OS 10.3	-	-	-	-	-	N	N
Linux	-	-	-	-	-	C	C

Note: 64-bit workstation operating systems currently are not tested or supported by FrontRange Solutions.

Microsoft Internet Explorer

	GMCE 6.7	GMCE 7.0/7.5	GMPE 8.0	GMPE 8.5
Internet Explorer 6	W	W	W	W
Internet Explorer 7	C ³	C	C	C
Internet Explorer 8	NT	NT	NT	C

³ Not compatible with GoldMine Corporate Edition 6.70.50808 in Italian

Database Management Systems

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5	iGM 7.0	iGM 8.0
MS-SQL 7.0 SP4	C	NT	NT	NT	NT	C	C
MS-SQL 2000 RTM	C	NT	NT	NT	NT	C	C
MS-SQL 2000 SP1	C	NT	NT	NT	NT	C	C
MS-SQL 2000 SP2	C	NT	NT	NT	NT	C	C
MS-SQL 2000 SP3	C	NT	NT	NT	NT	C	C
MS-SQL 2000 SP4	C	C	C	W	NT	C	C
MS-SQL 2005 RTM	-	C	NT	NT	NT	NT	NT
MS-SQL 2005 SP1	-	C	NT	NT	NT	NT	NT
MS-SQL 2005 SP2	-	NT	C	C	W	C	C
MS-SQL 2005 SP3	-	NT	NT	NT	C	NT	NT
MS-SQL 2008 RTM	NT	NT	NT	NT	C	NT	NT
MS-SQL 2008 SP1	NT	NT	NT	NT	C	NT	NT
Firebird Classic 1.0	-	-	-	-	-	-	-
Firebird Super Server 1.0	-	NT	NT	NT	NT	-	-
Firebird Classic 1.5	-	-	-	-	-	-	-
Firebird Super Server 1.5 ⁴	-	C	NT	NT	NT	-	-
Firebird Classic 1.5.3	-	NT	NT	NT	NT	-	-
Firebird Super Server 1.5.3	-	NT	C	C	C	-	-
Firebird Classic 2.x	-	NT	NT	NT	NT	-	-
Firebird Super Server 2.x	-	NT	NT	NT	NT	-	-

Note: FrontRange Solutions does not support lowered compatibility levels in Microsoft SQL Server. For example, Microsoft SQL Server 2005 is not supported with GoldMine Corporate Edition 6.7, even if the compatibility mode is set for SQL Server 2000 (80).

Network Protocols

	GMCE 6.7	GMCE 7.0/7.5	GMPE 8.0	GMPE 8.5
TCP/IP	C	C	C	C

⁴ Custom Firebird implementations are not supported in GoldMine.

	GMCE 6.7	GMCE 7.0/7.5	GMPE 8.0	GMPE 8.5
IPX	NT	NT	NT	NT
Net BEUI	W	NT	NT	NT
Named Pipes	W	NT	NT	C

Synchronization

GoldMine only supports synchronization between systems of the same version and build. In addition, GoldMine Corporate Edition can only sync with other Corporate Edition systems.

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5
GoldMine 6.7	C	-	-	-	-
GoldMine Corporate Edition 7.0	-	C	-	-	-
GoldMine Corporate Edition 7.5	-	-	C	-	-
GoldMine Premium Edition 8.0	-	-	-	C	-
GoldMine Premium Edition 8.5	-	-	-	-	C

Integrations

Microsoft Word

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5	iGM 7.0	iGM 8.0
Word 97	C	NT	-	-	-	C	C
Word 98	-	-	-	-	-	-	-
Word 2000 SP1	C	NT	-	-	-	C	C
Word 2002	C	C	NT	NT	-	C	C

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5	iGM 7.0	iGM 8.0
Word 2003	C	C	NT	NT	NT	C	C
Word 2003 SP1	C	C	NT	NT	NT	C	C
Word 2003 SP2	NT	W	C	C	C	NT	NT
Word 2003 SP3	NT	NT	NT	NT	W	NT	NT
Word 2007	NT	NT	C	C	C	NT	NT
Word 2007 SP1	NT	NT	NT	NT	C	NT	NT
Word 2007 SP2	NT	NT	NT	NT	C	NT	NT

Note: Word 2003 SP3 does not properly render reports exported from GoldMine in RTF format.

Microsoft Excel

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5	iGM 7.0	iGM 8.0
Excel 97	C	NT	-	NT	-	C	C
Excel 98	-	-	-	-	-	-	-
Excel 2000 SP1	C	NT	-	NT	-	C	C
Excel 2002	C	C	NT	NT	-	C	C
Excel 2003	C	C	NT	NT	NT	C	C
Excel 2003 SP1	C	C	NT	NT	NT	C	C
Excel 2003 SP2	NT	NT	C	C	C	NT	NT
Excel 2003 SP3	NT	NT	NT	NT	W	NT	NT
Excel 2007	NT	NT	C	C	C	NT	NT
Excel 2007 SP1	NT	NT	NT	NT	C	NT	NT
Excel 2007 SP2	NT	NT	NT	NT	C	NT	NT

Microsoft Outlook (For Synchronization with GoldMine)

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5	iGM 7.0	iGM 8.0
Outlook 97	-	-	-	-	-	-	-
Outlook 98	C	-	-	-	-	NT	NT
Outlook 2000 SP1	C	-	-	-	-	NT	NT
Outlook 2002	C	C	NT	NT	NT	C	C
Outlook 2003	C	C	C	C	C	C	C
Outlook 2007	NT	NT	C	NT	C	NT	NT
Outlook Express	-	-	-	-	-	-	-

Microsoft Outlook, For Use with GoldMine Integration Services for MS Outlook (GISMO)

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5	iGM 7.0	iGM 8.0
Outlook 2000 SP1	C	N	N	-	-	-	-
Outlook 2000 SP3	NT	N	N	-	-	-	-

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5	iGM 7.0	iGM 8.0
Outlook 2002	C	C	NT	NT	NT	-	-
Outlook 2003	C	C	C	C	C	-	-
Outlook 2007	NT	C	C	C	C	NT	NT
Outlook 2007 SP1	NT	NT	NT	NT	C	NT	NT
Outlook 2007 SP2	NT	NT	NT	NT	C	NT	NT

Microsoft Exchange, For Use with GoldMine Integration Services for MS Exchange (GISME)

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5	iGM 7.0	iGM 8.0
Exchange 2000 RTM	N	N	N	N	-	N	N
Exchange 2000 SP1	N	N	N	N	-	N	N
Exchange 2000 SP2 w/GISME 2.0	C	C	NT	NT	-	W	W
Exchange 2003 RTM	NT	NT	NT	NT	NT	NT	NT
Exchange 2003 SP1	NT	NT	NT	NT	NT	NT	NT
Exchange 2003 SP2 w/GISME 2.1	C	C	W	C	N	W	W
Exchange 2003 SP2 w/GISME 2.1.2	-	-	-	NT	C	W	W
Exchange 2007 w/GISME 2.1.1	NT	C	W	C	N	W	W
Exchange 2007 SP1 w/GISME 2.1.1	NT	NT	NT	W	N	NT	W
Exchange 2007 SP1 w/GISME 2.1.2	-	-	-	NT	C	NT	W
Clustered Exchange 2003/2007 Servers w/GISME 2.1.1	N	C	W	C	N	W	W
Clustered Exchange 2003/2007 Servers w/GISME 2.1.2	-	-	-	-	C	W	W

Note: GISME currently does not support installation on a single 64-bit operating system that hosts both GoldMine and Exchange.

Intuit QuickBooks⁵

⁵ Requires GoldMine Plus Accounting. Only U.S. versions supported, unless otherwise noted.

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5	iGM 7.0	iGM 8.0
Pro/Premier 2002	-	-	-	-	-	-	-
Pro/Premier 2003	I	I	NT	I	NT	-	-
Pro/Premier 2004	I	I	NT	I	NT	-	-
Pro/Premier 2005	I	I	NT	I	NT	-	-
Pro/Premier 2006	I	I	NT	I	NT	-	-
Pro/Premier 2007	I	I	N	I	NT	-	-
Pro/Premier 2008	NT	NT	NT	NT	NT	NT	NT
Pro/Premier 2009	NT	NT	NT	NT	NT	NT	NT
Enterprise 4.0 – 6.0	I	I	NT	I	NT	-	-
Enterprise 7.0	I	I	NT	I	NT	-	-
Enterprise 8.0	NT	NT	NT	NT	NT	NT	NT
Enterprise 9.0	NT	NT	NT	NT	NT	NT	NT
Pro/Premier 2004-2007 For Canada	I	I	NT	I	NT	-	-
Pro/Premier 2008-2009 For Canada	NT	NT	NT	NT	NT	NT	NT
Premier 2005-2006 for the UK	I	I	NT	I	NT	-	-
Premier 2007-2008 for the UK	NT	NT	NT	NT	NT	NT	NT

Note: Windows Vista is not supported with GoldMine Plus Accounting.

Adobe Acrobat

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5	iGM 7.0	iGM 8.0
Acrobat 5.0	C	NT	NT	NT	NT	NT	NT
Acrobat 6.0	-	NT	NT	NT	NT	N	N
Acrobat 7.0 Professional	-	C	NT	W	NT	N	N
Acrobat 8.0 Professional	-	NT	C	C	W	NT	NT
Acrobat 9.0 Professional	-	NT	NT	NT	NT	NT	NT

Reporting Applications

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5	iGM 7.0	iGM 8.0
Crystal Reports 7.x	-	-	-	-	-	-	-
Crystal Reports 8.0	-	-	-	-	-	-	-
Crystal Reports 8.5	W	W	NT	-	-	-	-
Crystal Reports 9.0 ⁶	C	C	C	W	W	C	C
Crystal Reports 10.x	-	-	-	-	-	-	-
Crystal Reports 11	-	C	C	C	C	NT	W
Crystal Reports 11 R2	-	NT	NT	NT	NT	NT	NT

PDA Operating Systems

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5	iGM 7.0	iGM 8.0
Palm OS 3.0	C	C	NT	NT	NT	-	-
Palm OS 3.5	C	C	NT	NT	NT	-	-
Palm OS 4.0	C	C	NT	NT	NT	-	-
Palm OS 4.01	C	C	NT	NT	NT	-	-
Palm OS 4.1	C	C	NT	NT	NT	-	-
Palm OS 5	C	C	NT	NT	NT	-	-
Palm OS 5.2.8	C	C	NT	NT	NT		
Palm OS 5.4	-	C	W	C	W	-	-
Palm Desktop 4.1.0	C	C	NT	NT	NT	-	-
Palm Desktop 4.1.4	-	C	NT	NT	NT	-	-
Palm Desktop 4.2	-	NT	W	C	W	-	-
Palm Desktop 6.0.1	-	C	NT	NT	NT	-	-
WinCE 2.0	-	-	-	-	-	-	-
WinCE 3.x (PocketPC)	C	NT	NT	NT	NT	-	-
WinCE/PocketPC	C	NT	NT	NT	NT	-	-
Windows PocketPC	C	NT	NT	NT	NT	-	-

⁶ Requires Crystal 9 SP4.

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5	iGM 7.0	iGM 8.0
Windows PocketPC 2002	C	C	NT	NT	NT	-	-
Windows Mobile 2003	NT	NT	NT	NT	NT	-	-
Windows Mobile 5	N	N	N	N	-	-	-
Windows Mobile 6	N	N	NT	N	-	-	-

Import

	GMCE 6.7	GMCE 7.0	GMCE 7.5	GMPE 8.0	GMPE 8.5	iGM 7.0	iGM 8.0
ACT! ⁷	C	C	NT	C	C	-	-
Maximizer ⁸	C	N	N	-	-	-	-
Organizer 2.x	W	W	NT	NT	NT	-	-
MS Outlook 97	-	-	-	-	-	-	-
MS Outlook 98	C	C	NT	NT	NT	-	-
MS Outlook 2000	C	C	NT	NT	NT	-	-
MS Outlook 2002	C	C	NT	NT	NT	-	-
MS Outlook 2003	C	C	C	C	C	-	-
MS Outlook 2007	NT	NT	C	C	C		

Languages

	GMCE 6.7	GMCE 7.0 /7.5	GMPE 8.0 /8.5	iGM 7.0	iGM 8.0
English	C	C	C	C	C

⁷ Import profile supports ACT! versions 3, 4 and 5 (aka 2000). ACT! 6.0 imports should be performed via the ACT Conversion feature. ACT must be installed to perform import.

⁸ Versions 5 and 6 only. Maximizer must be installed to perform import.

French (requires localized version)	C	-	-	-	-
German (requires localized version)	C	-	-	-	-
Spanish (requires localized version)	-	-	-	-	-
Italian (requires localized version)	C	-	-	-	-
Portuguese (requires localized version)	-	-	-	-	-
Japanese (requires localized version)	-	-	-	-	-
Chinese (requires localized version)	C	-	-	-	-